# Performance, Finance and Customer Focus Overview and Scrutiny Committee



Date of meeting: 17 February 2021

Title of Report: Corporate Performance, Monitoring Report 2020/21 –

Quarter 2

Lead Member: Councillor Mark Lowry (Cabinet Member for Finance)

Lead Strategic Director: Giles Perritt (Assistant Chief Executive)

Author: Rob Sowden

Contact Email: Robert.Sowden@plymouth.gov.uk

Your Reference: AL/RS Key Decision: No

Confidentiality: Part I - Official

# **Purpose of Report**

This is the Corporate Plan Performance report that details how the Council is performing against its priority performance indicators that were agreed at the inception of the Corporate Plan.

It provides an analysis of performance as at the end of September 2020 against the Council's key performance indicators (KPIs), providing a detailed performance update against the Corporate Plan priorities.

This report forms part of the Council's Performance Framework and is a key part of our aim to achieve a 'golden thread' from the Corporate Plan and its KPIs and delivery plans, through to service and team level business plans, and ultimately to individual objectives.

This report focuses on performance indicators that are under the remit of the Performance, Finance and Customer Focus Overview and Scrutiny committee. The report includes updates on a number of subjects, including; Street Cleanliness, Prevention of Homelessness, Staff Sickness and Council Tax collection.

## **Recommendations and Reasons**

That Performance, Finance and Customer Focus Overview and Scrutiny Committee:

Notes the Corporate Plan Quarter Two Performance Report

## Alternative options considered and rejected

None

#### Relevance to the Corporate Plan and/or the Plymouth Plan

This report is fundamentally linked to delivering the priorities within the Council's Corporate Plan.

#### Implications for the Medium Term Financial Plan and Resource Implications:

None arising specifically from this report.

# **Carbon Footprint (Environmental) Implications:**

No impacts directly arising from this report. Indicators relating to recycling rates and carbon emissions are included within the Corporate Plan Performance Report.

## Other Implications: e.g. Health and Safety, Risk Management, Child Poverty:

\* When considering these proposals members have a responsibility to ensure they give due regard to the Council's duty to promote equality of opportunity, eliminate unlawful discrimination and promote good relations between people who share protected characteristics under the Equalities Act and those who do not.

The Corporate Plan complements the Council's existing policy framework with respect to the above.

## **Appendices**

\*Add rows as required to box below

Ref.	Title of Appendix	Exemption Paragraph Number (if applicable)  If some/all of the information is confidential, you must indicate  why it is not for publication by virtue of Part 1 of Schedule 12A  of the Local Government Act 1972 by ticking the relevant box.								
		1	2	3	4	5	6	7		

# **Background papers:**

Please list all unpublished, background papers relevant to the decision in the table below. Background papers are <u>unpublished</u> works, relied on to a material extent in preparing the report, which disclose facts or matters on which the report or an important part of the work is based.

Title of any background paper(s)	Exemption Paragraph Number (if applicable)									
	If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.									
	I	2	3	4	5	6	7			
Corporate Plan 2018-22										

# Sign off:

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Originating Senior Leadership Team member: Assistant Chief Executive

Please confirm the Strategic Director(s) has agreed the report? Yes

Date agreed: 24/11/2020

Cabinet Member approval: [electronic signature (or typed name and statement of 'approved by

email/verbally')] Approved verbally by Cllr Lowry

Date approved: 25/11/2020

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<sup>\*</sup>Add rows as required to box below